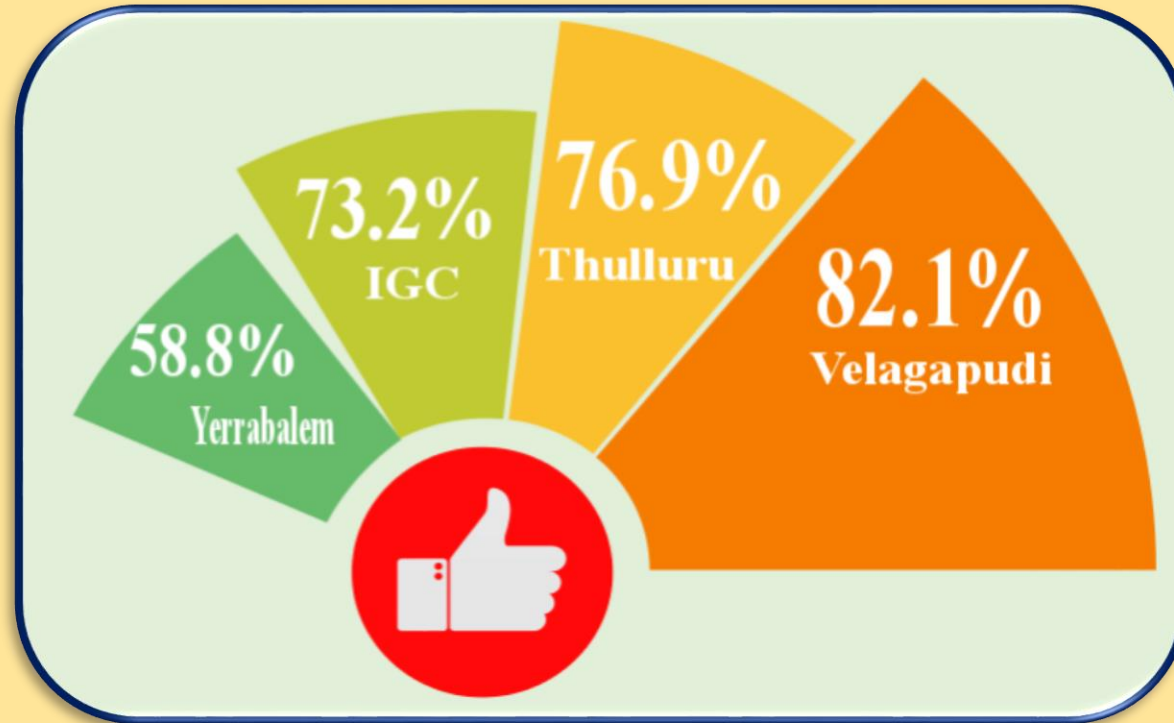


A survey report on performance of NTR canteens located at Velagapudi, IGC, Thulluru and Yerrabalem conducted during Breakfast and Lunch during moth of July-August 2018. Total 200 persons surveyed from all four canteens.



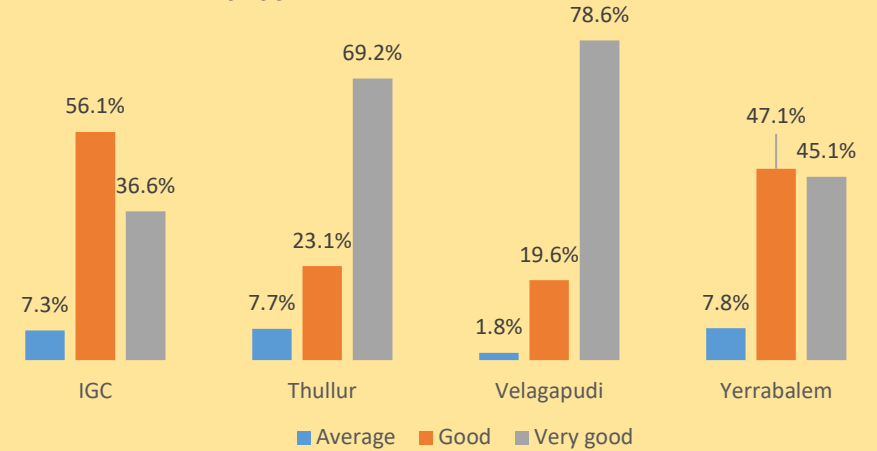
Satisfaction level of NTR canteens

AMARAVATI

Quality of food available at NTR canteen

	NTR canteen location				Total
	IGC	Thullur	Velagapudi	Yerrabalem	
Average	3	4	1	4	12
Good	23	12	11	24	70
Very good	15	36	44	23	118
Total	41	52	56	51	200

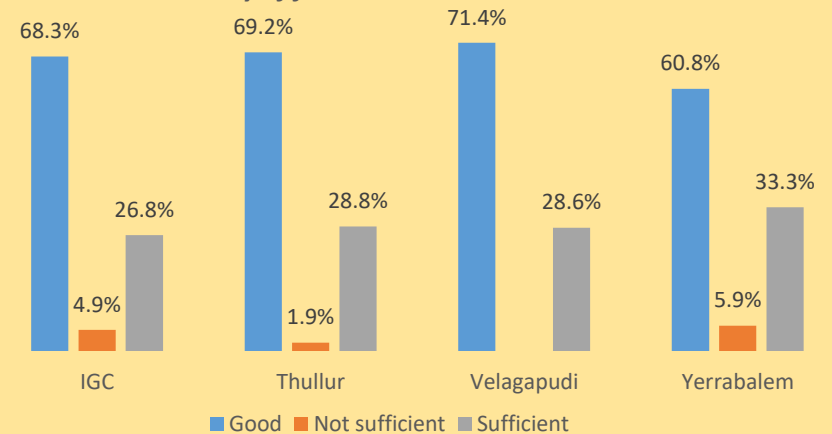
Quality of food available at NTR canteens



Quantity of food served at NTR canteen

	NTR canteen location				Total
	IGC	Thullur	Velagapudi	Yerrabalem	
Good	28	36	40	31	135
Not sufficient	2	1	0	3	6
Sufficient	11	15	16	17	59
Total	41	52	56	51	200

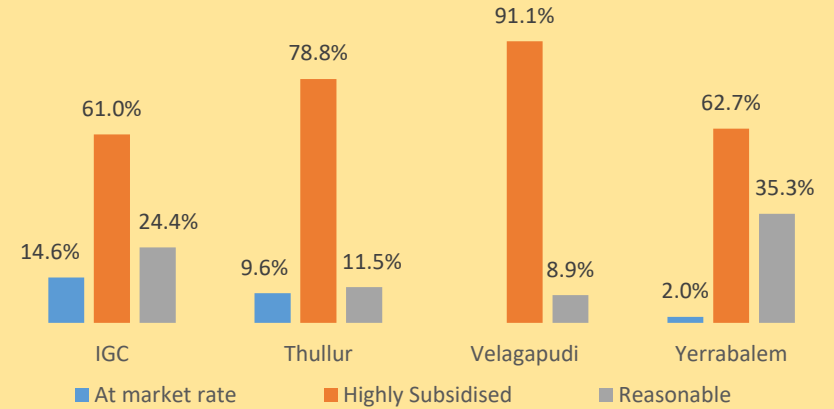
Quantity of food served at NTR canteen



What do you feel about the prices of items?

	NTR canteen location				Total
	IGC	Thullur	Velagapudi	Yerrabalem	
At market rate	6	5	0	1	12
Highly Subsidised	25	41	51	32	149
Reasonable	10	6	5	18	39
Total	41	52	56	51	200

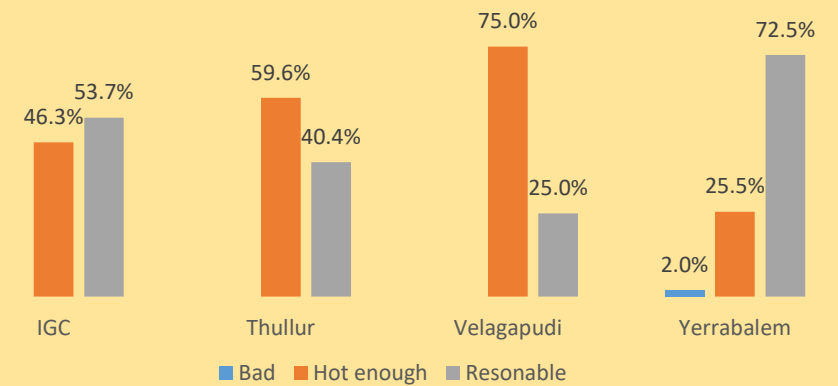
What do you feel about the prices of items?



Is the food served always hot enough?

	NTR canteen location				Total
	IGC	Thullur	Velagapudi	Yerrabalem	
Bad	0	0	0	1	1
Hot enough	19	31	42	13	105
Reasonable	22	21	14	37	94
Total	41	52	56	51	200

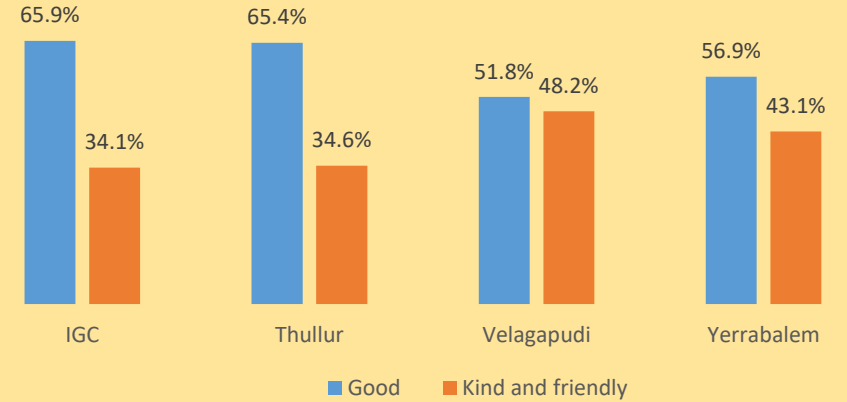
Is the food served always hot enough?



Are the serving staff kind and friendly?

	NTR canteen location				Total
	IGC	Thullur	Velagapudi	Yerrabalem	
Good	27	34	29	29	119
Kind and friendly	14	18	27	22	81
Total	41	52	56	51	200

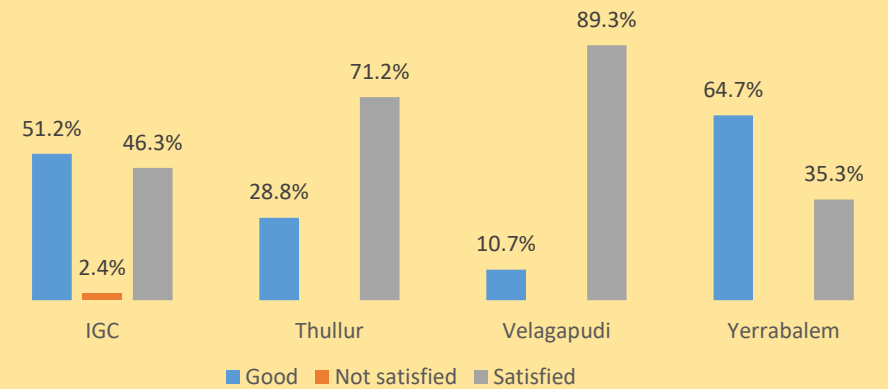
Are the serving staff kind and friendly?



Are you satisfied with Menu provided in the canteen?

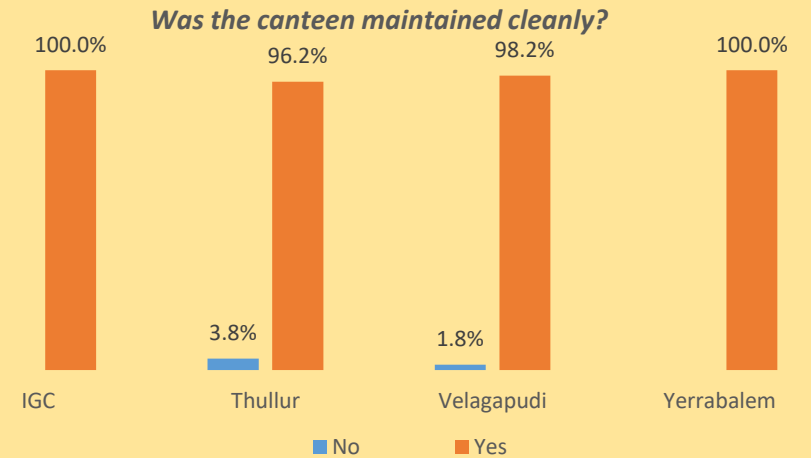
	NTR canteen location				Total
	IGC	Thullur	Velagapudi	Yerrabalem	
Good	21	15	6	33	75
Not satisfied	1	0	0	0	1
Satisfied	19	37	50	18	124
Total	41	52	56	51	200

Are you satisfied with Menu provided in the canteen?



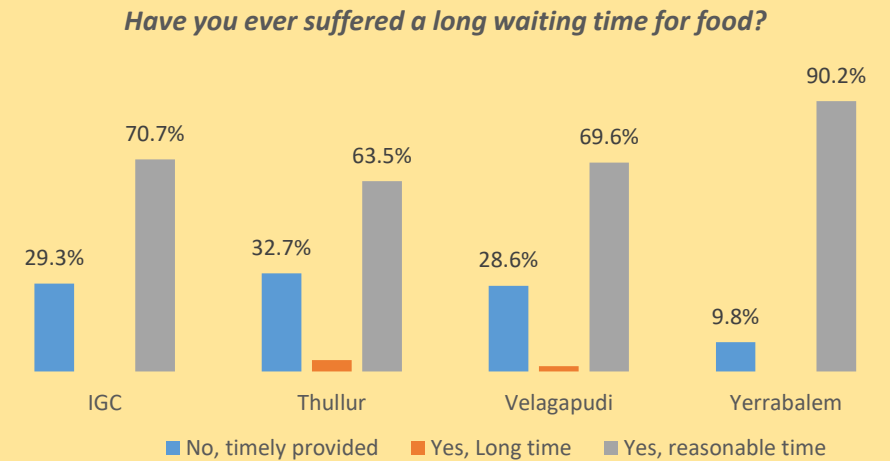
Was the canteen maintained cleanly?

	NTR canteen location				Total
	IGC	Thullur	Velagapudi	Yerrabalem	
No	0	2	1	0	3
Yes	41	50	55	51	197
Total	41	52	56	51	200



Have you ever suffered a long waiting time for food?

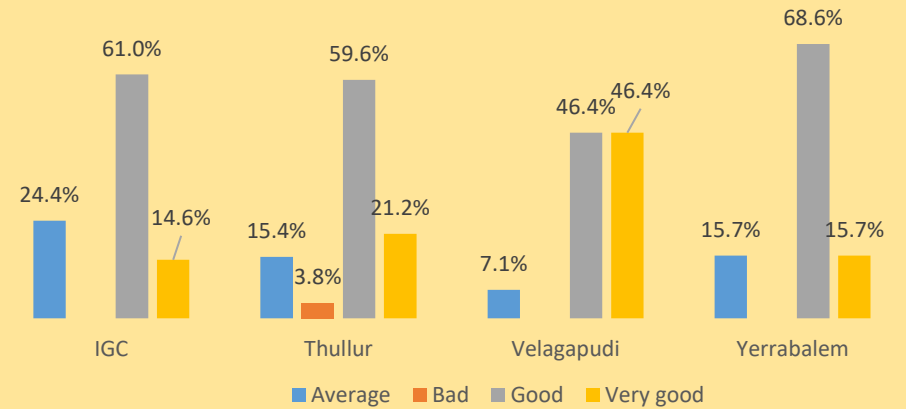
	NTR canteen location				Total
	IGC	Thullur	Velagapudi	Yerrabalem	
No, timely provided	12	17	16	5	50
Yes, Long time	0	2	1	0	3
Yes, reasonable time	29	33	39	46	147
Total	41	52	56	51	200



How do you feel about drinking water facility?

	NTR canteen location				Total
	IGC	Thullur	Velagapudi	Yerrabalem	
Average	10	8	4	8	30
Bad	0	2	0	0	2
Good	25	31	26	35	117
Very good	6	11	26	8	51
Total	41	52	56	51	200

How do you feel about drinking water facility?



Availability of items at prescribed time.

	NTR canteen location				Total
	IGC	Thullur	Velagapudi	Yerrabalem	
Available at all times	37	44	50	31	162
Available for short time	4	7	6	18	35
Not available	0	1	0	2	3
Total	41	52	56	51	200

Availability of items at prescribed time

